



EDISON BRANCH YMCA FAQ's (frequently asked questions)

ymcaofmews.org

MEMBERSHIP FAQ's contact: cindy.oneill@ymcaofmews.org

Why is the facility called the "Community Campus"?

The Community Campus is a collaborative facility between the Edison YMCA and the Jewish Community Center. Together, both organizations offer a single, shared membership to the "Community Campus".

Do I have to be a Community Campus member to participate in programs and classes?

Yes. The Community Campus is a membership organization.

What is included in a Community Campus membership?

The Community Campus full member benefits include: Unlimited use of the wellness center, pool, sauna, whirlpool, and gymnasium. Also included: free babysitting, free group exercise classes and tween arcade. Discounts for classes and programs, family events and other amenities are also part of a full membership.

What is the amount that I have to pay when I sign up for a membership?

When signing up for a new membership, your payment includes a one-time joiners fee, the prorated amount of the current month, and one month in advance.

Do you offer any type of membership discounts?

The YMCA participates in both insurance and corporate discounts. Insurance discounts vary from time to time, see the Welcome Center for what discount is currently applicable. Corporate memberships are available for Adult and Family Members. It is easy to create your own corporate discount: four or more employees from the same business are entitled to a Business Membership discount of 25% when joining together.

What is the difference between a 3-month introductory membership and a monthly membership?

Introductory memberships are the same price as a month-by-month membership and also include the joiner's fee. With a three-month membership you pay the entire three months at the time of signing up, whereas the monthly membership you are automatically drafted the first business day of each month.

Who is included in a "Family" membership?

The Community Campus offers one, two and three adult family memberships. Each of these memberships include any dependent children up to the age of 22 and legal dependents over the age of 65. Proof of residence and dependency is required for a membership.

Can I transfer my membership to another person?

Memberships are non-transferrable. You are able to upgrade or downgrade your membership at any time.

Can I transfer my Community Campus membership to another YMCA?

Community Campus memberships are transferable between Metuchen and South Amboy branches. The membership is not transferable to any other YMCA in the area or out of state.

With my Community Campus membership, am I able to use any YMCA?

"Any Where, Any Y" is a program that allows you to use any YMCA in New Jersey once a week, for FREE! With the "AWAY Program", you can use any participating YMCA that is more than 50 miles away from the Community Campus for up to two weeks out of the year, for FREE!

Once I sign up for my membership can I use the facility right away?

The day you become a Community Campus Member, is the day your membership is active. Your membership entitles you to use the building the same day! If an individual has any medical concerns, see the wellness center staff for any specific questions. A complimentary personal training orientation in the wellness center is included.

What is the Community Campus Membership cancellation policy?

There is no contract. If you would like to cancel your membership, fill out a cancellation form so that we have written approval to cancel your membership. Cancellations must be done before the first business day of the month. Your membership remains active until the end of the following month, prepaid at the time you activated your membership.

Can I pay cash instead of EZ PAY?

The initial payment or full year payments can be made with cash, check or credit card. Monthly EZ PAY requires a credit card, which is drafted on the first business day of the month.

Can the joiner's fee be waived?

If you are an active member in good standing at Metuchen, Woodbridge or South Amboy, you are not required to pay the joiner's fee. The joiner's fee cannot be waived for any other reason. The Edison YMCA is a non-profit organization and the joiner's fee is tax-deductible.

Do I have to pay the joiners fee if I was previously a member of the Community Campus?

If your membership has been inactive for more than 30 days, you must take out a new membership which includes a joiner's fee.

Can I bring a friend to the Community Campus if I have a membership?

A day guest pass is available for purchase by an adult member of the Community Campus. Adults=\$10 p/day; Teens age 13-17=\$8 p/day and require an adult to be in the building; children 12 and under=\$5 p/day with an adult in the building.

Do you offer Visitor memberships?

Visitor memberships are available for those visiting a person who is a current member of the Community Campus and are valid for one, two or three months. Visit the Welcome Center for fees and details.

Can I put my membership on hold?

Memberships can only be put on hold for medical reasons with a doctor's note. Memberships cannot be put on hold if you are traveling, going away to college, or for any other non-medical reason.

What do I do if I lost my card?

Replacement cards are available for 10 dollars. You must have an ID card to enter the building.

I received a statement that my credit card was declined for this month, what should I do?

Come to the Welcome Desk with your credit card information. Your new credit card will be put on file and your membership will continue without any penalty. If you do not come in before the end of the month your membership will be cancelled the last business day of that month.

Do I have to inform the Community Campus if my EZ PAY credit card changes?

Yes, let us know if you would like to use a different credit card for your EZ PAY monthly draft.

PROGRAM AND CLASS FAQ's contact: jeff.hirschman@ymcaofmews.org

Do you offer any additional services for children?

Child Care, Kindergarten Extended Day, School Age Child Care Care and Summer Camp are available in addition to all of the swimming, sports and enrichment classes we offer for children.

Can I sign up for classes anytime?

Our swimming and enrichment classes are held over eight or ten week sessions. Registration schedules are available both online and at the Edison YMCA. Classes may be prorated for late registrants.

Do you offer room rentals for an event?

Our multi-purpose room is available for birthday parties and room rentals. Birthday parties are reserved for a Saturday or Sunday from 3:30-5:30pm. We also have a dragon moon bounce for an additional fee.

WELLNESS FAQ's contact: joe.gonsalves@ymcaofmews.org

I am not a member but I want to come to the group exercise classes, what are my options?

The Edison YMCA offers a group exercise class card for \$80 for any ten classes that you choose to attend. An Adult Program Membership is required: \$115/yr. Metuchen, Woodbridge and South Amboy YMCA memberships are accepted.

How old do you have to be to work out in the Wellness Center?

In order to work out in the Wellness Center a person must be 14 years or older. 13 year-olds are permitted to workout with director's approval.

What can I do with my children while I exercise?

Babysitting is free with a Family membership, children 3 mos-10 years. See our website or Welcome Center for specific hours.

Is there a place that tweens (ages 9-13) can use to meet and work out?

Yes, we have a Tween Arcade that is equipped with PlayStation, Wii, ping-pong, Dance Dance Revolution, air hockey and a rock climbing wall. The Tween Arcade requires a permission form signed by a guardian prior to use.

How is LiveSTRONG connected with the YMCA?

LiveSTRONG is a free 12-week wellness program for cancer survivors. Contact lexy.anderson@ymcaofmews.org.

MISCELLANEOUS FAQ's contact: cindy.oneill@ymcaofmews.org

Is the Community Campus equipped with Wi-Fi?

Yes! The Community Campus now offers Wi-Fi for our members in the lobby or while you work out! See the Welcome Center for the Wi-Fi password.

I'd like to donate to the Edison YMCA, how do I go about doing so?

The Edison Branch YMCA is a not-for-profit charity. There are many ways you can help the Y with a monetary gift. Visit the welcome center for specific info, or donate online. Your gift is 100% tax deductible!

Does the Community Campus offer financial assistance for membership and programs?

Open Doors is a financial assistance program that provides support for individuals who wish to have a membership to the Community Campus. Financial Assistance is also available for child care and summer camp. Applications on our website or at the Community Campus Welcome Center.

Am I able to volunteer at the Edison YMCA?

The Edison YMCA is always accepting volunteers in the areas of swimming, child care, fitness, maintenance and special events. Applications are available at the YMCA Welcome Center. Contact heather.lessing@gmail.com